

Mitch Tarzian
Tarzian Homes Inc.
3 Augusta Ct.
Lake In The Hills, Illinois 60156

June 10, 2006

Dear Mitch,

I am sitting here with Denise and enjoying our new home like you have "no idea". I just wanted to take a minute and write you an official "Thank You" and tell you that if you ever need a reference, do not hesitate in giving our name and number.

From the time you told me that you were planning on getting back into the business, I knew that you would be the one I would come to when we were ready to build. Never did we dream that our home would turn out the way it did. We now sit here and joke about how we don't feel like we belong in such an exquisite home. We both lean over and order another refreshment only to realize that we are not in that 5 star mansion retreat we feel like we're in.

From the beginning when you told me to start listing all of our ideas and requirements from design types, features and materials to which direction we wanted the patio to face, it was a journey that new home owners can only dream about. We heard all of the horror stories of shoddy construction quality to ridiculous excuses and delays and believe me, our guard was up. Needless to say, not only wasn't it necessary, but the learning experience taught us numerous things, the most important of which was to make sure you hire a professional who honestly cares.

Once again, thank you.....and "Oh yes; Denise especially wanted to mention how relieved and comfortable you made her feel by handling all of the numerous attentions to detail while I was out of town on business.

Sincerely,

A handwritten signature in dark ink, appearing to read "Bob & Denise Krause". The signature is written in a cursive, somewhat stylized font. A long, thin horizontal line is drawn across the signature, extending from the left margin towards the right.

Bob & Denise Krause
Barrington Hills, Illinois 60010